

Vehicle Technician

Location: Umhlanga
Reference: #CAW005497/LH
Company: [SydSen Recruit](#)

Our client in Umhlanga is looking for a vehicle technician to join their team. The ideal candidate should be able to work with a team to ensure customers' overall experience exceed their expectations and that excellent service is consistently given.

Minimum requirements:

- Qualified motor vehicle technician (Red Seal)
- Dealership experience - preferably premium brand
- Computer literacy
- Customer focused
- Driven and goal orientated

Key performance areas:

- Complete repair orders efficiently and timeously within the allocated time
- Achieve workshop labour targets by working efficiently and upselling where possible
- Diagnosing customer problems, providing appropriate solutions and communicating these effectively
- Ensure parts are ordered timeously, and booked out to job cards to enable timeous repair completion
- To keep informed on the changes in technology by attending training, reading bulletins and acquiring the knowledge to serve customers' needs
- To support the service manager and foreman with tasks that are beneficial to the company
- Manage adherence to all dealership business processes and promote ongoing continuous improvements
- To ensure workstations/equipment/tools and all vehicles are kept neat, clean and tidy and treated with care

Please note only candidates with the required experience will be contacted and considered. If you are not contacted within 14 days, kindly consider your application unsuccessful.

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